

QUALITY
PRE-OWNED VEHICLE
CONFIDENCE

MECHANICAL INSPECTION

CERTIFIED **SERVICE CONTRACTS**
CERTIFIED PRE-OWNED VEHICLE INSPECTION FORM

Dealership Name: _____ Region: _____ Dealer Code: _____
 VIN: _____ Current Mileage: _____ miles / _____ km Year: _____
 Make & Model: _____ Inspection Date: _____ (Mo. Day Year) _____ Inspection Repair Order No. _____

The following inspections must be performed prior to the sale of any eligible used-vehicle plan. Claims submitted to Chrysler Canada (Service Contracts) for repairs of covered components, which could and should have been repaired prior to the sale of the plan to the customer, will be the selling dealer's sole responsibility. In addition to these requirements, all provincial safety certification inspection items must also be covered.

1. INITIAL INSPECTION

- Vehicle is less than six years of age from original in-service date.
- Vehicle has less than 180,000 km.
- Odometer shows no sign of tampering and the metrage is supported by the body computer and by the general condition of the vehicle.
- On-board diagnostic system fault codes, if any, have been repaired.

2. UNDER HOOD

- Engine block, cylinder head(s), intake and exhaust manifolds are free of cracks, damage or obvious improper repair.
- Oil and filter have been changed at time of inspection.
- Oil leaks, if any, have been corrected.
- Automatic transmission fluid is at the prescribed level and shows no signs of additives or foreign material, nor is it discoloured.
- Cooling system has been pressure-tested and shows no signs of leaks, additives or defective hoses.
- A cylinder compression test has been performed. The results are recorded here:
 Test method: Cylinder Balance or Mechanical Compression Test
 1 _____ 2 _____ 3 _____ 4 _____ 5 _____
 6 _____ 7 _____ 8 _____ 9 _____ 10 _____
- Power steering pump and gear assembly operate properly, show no sign of leaks and fluid is at prescribed level. Condition of fluid is good.

3. UNDER VEHICLE

- Brake master cylinder shows no signs of leaks or damaged lines and fluid is at prescribed level.
- Air conditioning system shows no signs of leaks or abnormal noises and cools vehicle properly.
- Transmission case is free of cracks or damage.
- All fluids are at the prescribed levels and show no sign of additives.
- Fluid and oil leaks, if any, have been corrected.
- There is no sign of physical damage which could cause a future mechanical failure.
- Upper and lower ball joints are lubricated and show no sign of excessive freeplay.
- Disc brake callipers, wheel cylinders, brake lines and flexible hoses show no sign of leakage or deterioration.
- Struts display no sign of leakage or weakness.
- Suspension is not modified (e.g. oversized tires, lift kit).

4. ROAD TEST

- Engine is operating smoothly at idle and normal driving speeds and has no abnormal noises.
- Engine oil pressure and water temperature are within specifications.
- Automatic or standard transmission shifts properly under all driving conditions and has no abnormal noises.
- Vibrations, excessive backlash, abnormal whine or noises, if any, have been corrected.
- Vehicle does not exhibit signs of excessive oil consumption (blue exhaust smoke, oil-fouled spark plug(s)).
- Brake pedal application effort is normal and no brake pull or noise is evident.

This is to certify that the above inspections have been performed and all necessary repairs completed.
(Attach copy of work order.)

Authorized Dealer Signature: _____ Technician Name: _____

SVD198 (2007-10) COMPLETE AND RETAIN IN DEALER FILE

NATIONWIDE SERVICE

Plan service will be provided by the retailer who sold you the plan. In the event that you cannot return to the selling retailer for service, you may request plan service from any Chrysler retailer in Canada or the continental United States. If you are unable to obtain plan service from an authorized retailer, you can call the toll-free number to receive service instructions.

PERSONALIZED TERMS AND
CONDITIONS WELCOME KIT

Upon receipt and acceptance of your application by Chrysler, as submitted by your selling retailer, you will be mailed a personalized welcome letter confirming your entitlement to the benefits of the contract you purchased, a member's card and the Terms and Conditions Outline. This will identify you and your vehicle to any Chrysler retailer in Canada or the continental United States as being eligible for plan benefits. The member's card is to be presented to the retailer when requesting plan services.

OWNER'S RESPONSIBILITY

The owner's responsibility is to properly operate, care for and maintain the vehicle as prescribed in the Owner's Manual supplied by Chrysler or the applicable manufacturer of the vehicle.

PURCHASE YOUR
PRE-OWNED
VEHICLE WITH
CONFIDENCE



QUALITY
PRE-OWNED COVERAGE
BACKED BY
CHRYSLER CANADA

Purchase your next pre-owned vehicle with confidence knowing the vehicle has passed a mechanical inspection and is eligible for one of eight Quality Pre-Owned Vehicle extended warranties.



Every Quality Pre-Owned Extended Warranty is backed by Chrysler Canada; is fully transferable and provides protection against the cost of parts and labour for covered component repairs less the \$100 deductible under the terms of the coverage purchased.

Quality Pre-Owned Extended Warranty coverage for Chrysler and Non-Chrysler Vehicles

- Vehicles must have 200,000 kilometres or fewer and be eight years of age or less measured from the original in-service date.

| POWERTRAIN COMPONENT COVERAGE* | | |
|--------------------------------|-----------|-----------|
| Plan Code | Term | Distance |
| 813 | 3 months | 5,000 km |
| 816 | 6 months | 10,000 km |
| 817 | 12 months | 20,000 km |
| 818 | 24 months | 40,000 km |

| GOLD & POWERTRAIN COMPONENT COVERAGE* | | |
|---------------------------------------|-----------|-----------|
| Plan Code | Term | Distance |
| 803 | 3 months | 5,000 km |
| 806 | 6 months | 10,000 km |
| 820 | 12 months | 20,000 km |
| 840 | 24 months | 40,000 km |

*Coverage begins at plan sale date and metreage.

ELIGIBLE VEHICLES

Eligible Quality Pre-Owned Vehicles must meet the following criteria:

1. Have 200,000 kilometres or fewer and are less than eight years of age measured from the original in-service date.
2. Used for personal transportation.
3. Are inspected and found to be mechanically fit and road worthy by the selling retailer.
4. Have not been declared a total loss by any insurance company.
5. Have not been modified from Chrysler or original manufacturer's specifications.

INELIGIBLE VEHICLES

The following vehicles are ineligible vehicles as Quality Pre-Owned Vehicles:

- Vehicles with more than 200,000 kilometres or more than eight years of age from the original in-service date
- Towing, dump truck or vehicles used for snow removal
- Vehicles converted or altered from the original manufacturer's specifications including motor homes
- Diesel equipped engines and Cab and Chassis other than Chrysler Canada Inc. vehicles
- Vehicles with altered or reset odometers or where actual metreage cannot be determined
- Non-Chrysler vehicles in Quebec, Saskatchewan and Alberta
- Vehicles not built to Canadian specifications (including all imported vehicles except those allowed by Chrysler Canada Inc.) or not registered in Canada
- Vehicles involved in an accident to the extent of becoming an insurance write-off
- Vehicles not used in accordance with manufacturer's specifications for payload and/or towing capacities
- Vehicles where the factory warranty has been voided or restricted by the manufacturer
- Vehicles subjected to severe off-road use
- Vehicles exceeding 6200 kilograms
- Hybrid-powered vehicles



POWERTRAIN COMPONENT COVERAGE

ENGINE: Cylinder block and all internal parts; cylinder head assemblies; core plugs; valve covers; oil pan; timing chain/belts, gears and sprockets and cover; oil pump; intake and exhaust manifolds; water pump and housing; turbocharger housing, all internal parts and wastegate actuator; harmonic balancer; supercharger; fuel injection pump and injectors on Cummins® diesel engines; seals and gaskets for these parts only

TRANSMISSION: Case and all internal parts; oil pan; torque converter and starter ring gear; flex plate; drive plate; flywheel; bell housing; transaxle speed sensors and solenoid assembly; transmission control module and range switch; seals and gaskets for these parts only

Note: Manual transmission clutch parts are not covered at any time.

FRONT-WHEEL DRIVE: Transaxle case and all internal parts; oil pan and differential cover; axle shaft assemblies; constant velocity joints, housing and boots; front wheel bearings; seals and gaskets for these parts only

Note: Manual transmission clutch parts are not covered at any time.

REAR-WHEEL DRIVE: Driveshaft assemblies; U-joints and yokes; driveshaft centre bearings; axle housing and all internal parts; axle shafts and bearings; seals and gaskets for these parts only

FOUR-WHEEL DRIVE (4x4): Transfer case and all internal parts; U-joints and yokes; driveshafts and centre bearings; axle housings and all internal parts; disconnect housing assembly; axle shafts and shaft bearings; locking hubs and bearings; seals and gaskets for these parts only

ALL-WHEEL DRIVE (AWD): Power transfer unit and all internal parts; driveshaft and axle shaft assemblies; constant velocity joints and boots; axle housing and all internal parts; differential carrier assembly and all internal parts; output ball bearing; output flange; end cover; viscous converter clutch; overrunning clutch; vacuum motor; torque tube; pinion spacer and shim; seals and gaskets for these parts only

GOLD AND POWERTRAIN COMPONENT COVERAGE

Includes powertrain components listed above along with the following gold components:

ELECTRICAL: Generator (Alternator); starter motor and solenoid; powertrain control module; engine control module (single module engine controller); distributor; ignition coil, coil pack assembly; voltage regulator; horn and horn pad; factory-installed radio; factory-installed compact disc player; factory-installed video player; factory-installed navigation module and factory-installed DVD player; electronic instrument cluster; amp/voltmeter gauge; fuel gauge; temperature gauge; tachometer; oil pressure gauge; turbo gauge; electrical and mechanical speedometer; all wiring harnesses; electronic fuel injection system (excluding injectors); windshield and rear wiper motors; wiper control module; manually operated electrical switches; park neutral position switch; temperature and oil pressure sending units/switches; body control module; rear window defrosters; power window motors, power window flex tracks; power antenna; power seat motors; power door locks and linkages (excluding latch assembly and lock cylinder); keyless entry receiver/module; trip computer; message centre; overhead Electronic Vehicle Information Centre; overhead electronic compass/temperature; power sunroof motor, module and cable assembly; convertible top motor; power mirror motors and controls; cruise control servo; headlight door motor; concealed headlamp module

ANTI-LOCK BRAKES (ABS): Brake system's hydraulic assembly; pump motor assembly; controller; sensors and relays; seals and gaskets for listed components only

BRAKES: Master cylinder; assist booster; wheel cylinders; disc brake calipers and pistons; brake lines; hoses; fittings; proportioning valve; seals and gaskets for these parts only

Note: Brake shoes, pads, rotors, and drums are not covered.

STEERING: Steering gear housing and all internal parts; power steering gear and pump; steering shaft lower coupling; rack and pinion assembly; driver's side air bag module; seals and gaskets for above listed components only

ENGINE COOLING AND FUEL: Cooling fan; fan clutch and motor; radiator; coolant temperature switch; water pump; electric and mechanical fuel pump; fuel tank sending unit; fuel tank and lines

AIR CONDITIONING AND HEATING: Factory or manufacturer authorized installations only. Compressor; clutch; coil; condenser; evaporator; receiver-dryer, expansion valve; hoses and lines; low and high pressure cut-off switches; clutch cycling switch; instrument panel; control assembly; power module; air conditioning/heater blower motor; seals and gaskets for the above listed components only

FRONT SUSPENSION: MacPherson struts; strut mounting plates and related bushings and bearings; upper and lower control arms; control arm shafts and bushings; upper and lower ball joints

REAR SUSPENSION: Lower control arms; stub axle spindles; rear springs and bushings; U-bolts, hangers and isolators; shackles and snubber and sway bar

THIS BROCHURE CONTAINS GENERAL INFORMATION ONLY. SEE RETAILER FOR COMPLETE DETAILS AND CONDITIONS.